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Culture of Accountability allows your organization to measure its performance against eight critical success factors that must be present to be highly accountable. This interactive, reflective review will help your leadership team to better understand, measure, celebrate and build accountability. It includes the development of a practical and concrete action plan. It also provides **funders**, including governments, foundations and corporations, a tool to identify highly accountable organizations. *For more information link to cultureofaccountability.ca*



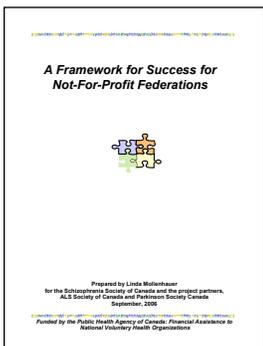
Organizational Excellence. Using the tool, **Benchmarks of Excellence for the Voluntary Sector**, staff and Board can better understand, measure, celebrate and build organizational excellence. You will learn about the characteristics that distinguish excellent charitable organizations, evaluate your performance against the key success factors, celebrate the successes achieved, create a baseline of information that can be used to measure future progress toward excellence and develop an action plan to address areas that need to be strengthened. This process can be part of an organizational review or strategic planning process.

The tool has also been customized for **community support organizations** (contact CapacityBuilders at Ontario Community Support Association 416-266-3012) and **health care institution foundations** (contact Ketchum Canada 416-340-9710).

Building Organizational Capacity helps staff and Board members assess whether the organizational capacity is in place to effectively and efficiently fulfill their mission. The assessment process will uncover areas of strength that can be celebrated as well as gaps that need to be addressed. The focus of the assessment is on the organization behind the programs, including the management, governance, structures, human and financial resources and relationships. This process can be a part of an organizational review or kick start a strategic planning process.

Highly Effective Boards is an assessment process that evaluates whether the Board is fulfilling its key roles and responsibilities. As well, the Board can learn about their strengths and areas for improvement in staff relations, communication and information flow, planning, interpersonal dynamics and meeting effectiveness.

An Effective Strategic Plan is an assessment process that determines whether your current strategic plan includes the right ingredients to make it a valuable navigational tool. This process can be used when developing or reviewing a strategic plan. The assessment can also provide a critique of your strategic planning process before it begins, ensuring that it results in an effective plan that all stakeholders can buy into.



A Framework for Success for Not-For-Profit Federations is designed to help Board and staff members to build and maintain a strong and healthy federation. It describes the key organizing principles and factors that contribute to its success, as well as provides an opportunity for leaders from across the country or within the province to reflect on their own federation and acknowledge strengths and make improvements. It can be used when creating or reviewing the federation agreement, governance structure, communications and relationships.